

a winning team...

Property repair procedure

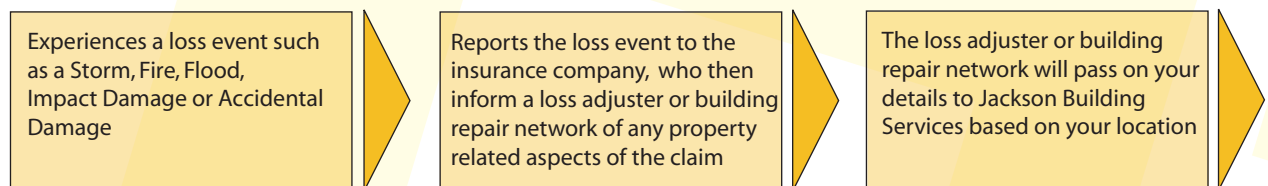
Jackson Building Services have been appointed to deal with your insurance claim.

A Jackson Building Service surveyor will liaise with you through the property repair procedure to provide a fast service and help to minimise inconvenience.

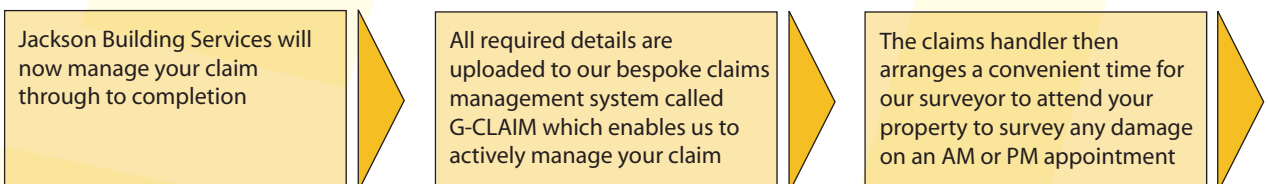
Jackson Building Services surveyors are property repair professionals who operate throughout the UK and are dedicated to saving you time and effort throughout the property repair.

You will be allocated a dedicated surveyor and then we will project manage your claim through to completion.

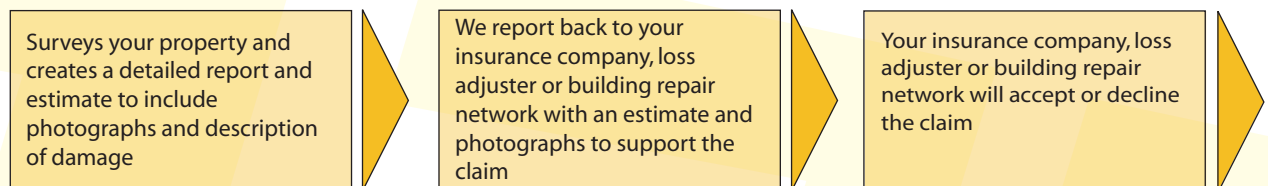
Policy holder



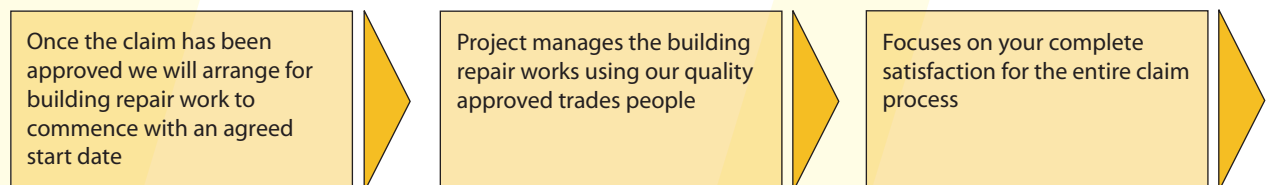
Jackson Building Services Contact Centre



Jackson Building Services Surveyor



Jackson Building Services Contact Centre



Customer helpline: 0121 460 1000

Jackson Building Services

The Innovation Centre, 1 Devon Way, Longbridge Technology Park, Birmingham, B31 2TS
Tel: 0121 460 1000. Fax: 0121 453 4005. Email: enquiries@jacksonbuildingservices.co.uk

it's because we care...



a winning team...

Surveyor pledge

Your surveyor

Office number

0121 460 1000

Mobile number

Reference number

As your surveyor, I pledge to provide a high level service and will achieve this by:

- Attending your property as soon as possible when you have reported a potential claim
- Preparing a survey report that outlines the damage and any repair work required
- Making a fair recommendation on the justification of your claim, based on the terms provided by your insurance company
- Taking action to deal with your claim in the shortest possible time
- Project managing any necessary repair works using only approved tradesmen with required accreditation
- Working hard to ensure that your claim is dealt with promptly and fairly

Please contact me if you wish to discuss any aspect of your property claim, I am here to help.



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